



**FIRE & FLOOD
RESTORATION SPECIALISTS**
24 HOUR EMERGENCY RESPONSE

www.humidityresponse.uk



0800 5999 009

Coverage for the Domestic and Commercial Markets





ABOUT HUMIDITY RESPONSE

Our mission is to mitigate the amount of secondary damage and reduce the cost of the claim to the insurer and policy holder.



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EXPERT KNOWLEDGE

Our expert technicians have many years of experience in the fire and flood industry. Our staff are fully trained by the BDMA (British Damage Management Association) and IICRC (Institute of Inspection, Cleaning and Restoration Certification). We are also an associate member of the NCCA, BDMA and IICRC, and have extensive experience working direct with loss adjusters, insurance companies, agents, housing associations, councils and the public.

LATEST TECHNOLOGIES

At Humidity Response we use the latest high specification technologies. From thermal imaging to rapid drying equipment, we have access to the best technology in the industry, enabling us to restore damaged properties and personal effects as quickly and effectively as possible.

RAPID RESPONSES

Our specialist technicians are equipped with response vehicles that have all the equipment for any emergency - from a small leak to a large fire or flood. We can be on site within hours of the disaster happening and have a 24/7 emergency line 0800 5999 009 open 7 days a week including bank holidays and weekends.

DEDICATED TEAM

Jason Head, the Director of Humidity Response, established the company in 2012 and has since grown it from strength to strength through his strong and professional outlook. Jason is dedicated to ensuring that Humidity Response provides the highest levels of customer service, mitigates loss wherever possible, and is ready to respond to any incident no matter when it occurs. It is testament to the dedication of the whole team that Humidity Response has responded to every single emergency call out in the past year.

**Our experienced technicians are
ready and waiting to take your
call on 0800 5999 009 and respond
to any incidents and disasters
across the south east.**



FIRE RESTORATION

Humidity Response use the latest technologies and expert knowledge to rapidly restore properties and save possessions that have been damaged by fire and smoke.

We fully repair all types of fire and smoke damage, including fire damage caused by portable heaters, cigarettes, matches, candles, irons, electrical shorts, blown fuses, exposed wiring, vandalism and arson. After assessing the damage, we remove the debris, clean, restore and mitigate the loss. We also save items that can be repaired and store them in our own storage facility.



FLOOD RESTORATION



From extreme weather to burst pipes, we expertly and quickly respond to flooded properties, saving possessions and drying the property as quickly and effectively as possible to restore it to its pre-loss condition.

Using the latest technologies such as our infrared cameras to identify water locations, submersible portable extraction pumps to continually pump out high-level water, speed drying equipment to dry the property's to a pre-loss condition reducing secondary damage, and dry out properties in days rather than weeks before fully restoring the property to its pre-loss condition.



MOULD REMEDIATION

From major incidents such as black & toxic mould to minor outbreaks, we operate professional mould removal services, biohazard recovery and damage management.

Humidity Response treat the affected areas with antimicrobials to sanitise the contaminated surfaces and remove plaster and wood where contamination is severe or dry/wet rot has taken hold. We install air sterilisation units to kill all airborne spores where necessary, dry the affecting areas, then clean, sanitise and redecorate to fully restore the area to its pre-loss condition.



LEAK DETECTION SERVICES



Using up-to-date Thermal Imaging technology a leak can be located on a burst pipe behind obstacles with minimum disruption and no damage to your property.

Thermal imaging cameras identify very small differences in temperature on the surface, highlighting the warmer and the colder surface areas providing evidence of where the leak is originating.

When a pressurised water pipe leaks the water flows out which causes the pipe and surrounding material to vibrate. This sound, or vibration, is transmitted along the pipe, and through the surrounding material (ground borne water leak noise).

Leak Detection using Tracer Gas, The tracer gas contains hydrogen, which is the lightest and smallest molecule in the atmosphere, which will exit at the leak point and make its way to the surface where it is detected by the highly sensitive Variotec 460 gas detector.



SPECIALIST CLEANING

Our specialist cleaning technicians are fully trained to deal with hazardous materials. Using the latest technologies and expert knowledge, they will get your domestic or commercial property clean to the very highest standard.

Humidity Response offers a full range of professional domestic and commercial cleaning services including oil clean ups, sewage clean ups, hygiene cleaning and builders cleans to home owners and businesses in and around Kent.

All cleaning takes place at times to suit you, and all our staff are fully trained within the cleaning industry who work to high standards to do a professional job. You can rest assured that we'll treat your home as we would our own.



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SPEED DRYING TRAILER CONSTRUCTION DRYING



Humidity Response enables projects to stay on time and on budget. Rapid drying has the potential to vastly reduce drying times of properties and therefore claim cycle and cost.

Our Rapid Drying System is an efficient piece of equipment which quickly dries out flooded houses, offices & warehouses so normal day to day operations can be restored as quickly as possible.

Strategic dehumidification throughout and after the building process can help prevent trapped moisture and subsequent damage, such as mould growth. Easily transported, energy efficient and quick to set up it's the perfect solution for moisture and temperature problems during the construction phase.

The system is also used for heating marquees or construction sites as well as for use in emergency situations for schools, offices & factories when boilers fail and heating is required to remain operational.

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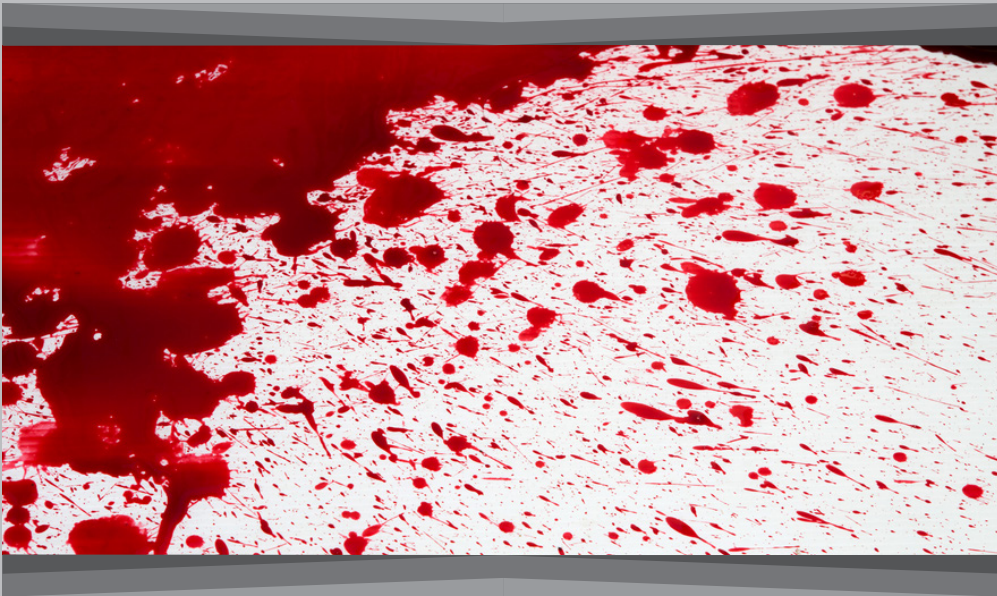


TRAUMA CLEANING

We understand how a difficult situation such as a trauma can affect people. We provide a discreet and confidential service with all our staff fully trained.

Crime scene clean is a term applied to clean-up blood, bodily fluids, and other potentially infectious materials (OPIM). It is also referred to as biohazard, because crime scenes are only a portion of the situations in which biohazard cleaning is needed.

Our staff are fully trained and respectful to difficult situations, understanding the client's sensitivity and work quickly and efficiently to remove the visible signs of an incident to the best of your interests.



MOISTURE SURVEYS



Humidity Response uses the latest most up to date equipment to ensure that the job is done to the highest of standards.

Using this equipment we can detect all of the excess moisture within a building when carrying out our moisture survey, allowing us to map out the affected areas on our moisture maps.

As every single building is different, we have specialist staff that have been trained by (BDMA) British Damage Management Association giving our customer the confidence that there need known our staff can improvise and formulate a plan for any situation.



MOULD AIR SAMPLING

Air-O-Cell® is a simple to use tool for the rapid collection of a wide range of airborne particulates.

- Bioaerosols: mold spores, pollen, insect parts, skin cell fragments
- Fibers: asbestos, fiberglass, cellulose, clothing fibers, synthetics
- Inorganic Particulate: ceramic, fly ash, copy toner, oil droplets, paint
- Other Opaque Particulates: products of combustion, rust, salts

The Air-O-Cell® is a unique air sampling cassette specifically designed for the rapid collection of a wide range of airborne aerosols including mold spores, pollen, insect parts, skin cell fragments, fibers (e.g. asbestos, fiberglass, cellulose, clothing fibers, etc.) and inorganic particulate e.g. ceramic, fly ash, copy toner, etc.). The Air-O-Cell® collects both viable and non-viable sample specimens, providing a much broader overview of potential allergens contaminants than conventional sampling techniques.

After sampling is completed, the cassettes are sent to a laboratory, where the slides are removed and direct microscopic analysis can be immediately performed. The collection media is compatible with a wide range of biological stains and refractive index oils, allowing direct quantitative analysis of organic and inorganic particulate.



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**FREE PHONE
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